



Annual Contractor Warning Letter

JULIE NOTES

Vol. 1 - Spring 1989

JULIE II OPERATIONAL IN 1989

With the new year upon us, JULIE is undergoing many significant changes. The most important factor affecting JULIE's operation is the acquisition of its new computer system.

One of the biggest differences between the two systems is that the locates will be handled by personal computers, which will replace the CRT's currently in use. One of the most positive aspects of this change is that taking locates will become a much quicker process.

Another positive aspect that will benefit call taking is the reduction in the amount of manual forms that are used. Operators should not have to go on paper unless power has been out for more than one hour. Due to the increased speed of call taking, calls will be processed more quickly.

Callers may have noticed that operators are now an-

swering with their names rather than their operator numbers. Although the operator numbers will stay the same and appear on the locates, we have found that this practice has been well received by users of the JULIE system.

Last year, JULIE processed 367,236 locating requests, which in turn generated 1,808,145 messages to our member companies. To date, JULIE has received approximately 2.5 million locating requests and delivered more than 13 million messages.

FACTS ABOUT NEW SYSTEM

- Various Reports and Scans
- Faster Call Processing
- Terminal Flexibility
- New Message Input Methods
- Easier Database Update

AREA CONSTRUCTION UP

One area of the construction industry that is expanding rapidly these days is the construction of new sewer systems. This expansion is due in part to population growth and aging facilities, but also to regulations set forth by the Environmental

Protection Agency.

The EPA has ordered that all of these systems comply with their standards no later than July 1, 1989. Sewer work is projected to grow by about 11 percent this year, an increase of \$10 billion.

—Highway & Heavy Construction, May 1988

Complete/Return enclosed evaluation to be eligible for prize drawing!

WARNING: Call Before You Dig!

CALL JULIE TOLL FREE 1-800-892-0123

48 HOURS BEFORE YOU DIG (EXCLUDING SATURDAY, SUNDAY & HOLIDAYS)

OPERATES 24 HOURS, 365 DAYS A YEAR

JULIE covers the entire state of Illinois (except the city limits of the city of Chicago, which is covered by DIGGER 312-744-7000).

JULIE's busiest day is Monday and the busiest times are 8:00 - 11:00 a.m. JULIE encourages you to take advantage of our 24 hours, 365 days a year operation whenever possible.

Unseen but always present are underground pipelines, cables, and other facilities that energy, communications and other companies use to provide services that make for a better standard of living.

Protecting the structural integrity of these systems from damage caused by digging or earth moving is necessary if major disruptions of these vital services is to be avoided. That's why JULIE was formed.

The JULIE one-call system gives property owners, contractors and excavators a way of contacting JULIE member owners of underground facilities.

This locating request information is sent to the JULIE member companies who have facilities in the requested locating area. The caller is told **WHICH JULIE MEMBER COMPANIES WILL BE NOTIFIED** and also **THAT THE CALLER IS RESPONSIBLE FOR SEARCHING THE AREA FOR THE FACILITIES OF OTHERS AND NOTIFYING THEM ON THEIR OWN.**

Underground facilities can be damaged or ruptured by a shovel blade or other digging equipment; a small bend or dent can create problems months later. The ramifications of damaged equipment and interrupted service are serious. Loss of natural gas, telephone, water or electricity can leave communities without such vital services as fire, police and medical protection. When damaged, these vital services can endanger property and public safety—they can also be expensive and time consuming to repair.

This year, we're devoting a substantial amount of time updating contractors and their associations about the changes in the JULIE system.

We welcome the opportunity to speak at one of your meetings—it gives us an opportunity to explain how we operate and it allows you the opportunity to voice your ideas and suggestions. Our presentation is about 20-30 minutes and covers the processing of a locate from caller through the member company, the new JULIE II system, and specific items of interest to you.

We're also asking contractors for assistance in helping us spread the word about the JULIE system by including a comment about us in their spring fliers/newsletters.

If you damage an underground facility, call the owner and/or operator of that facility immediately.

FEEDBACK . . . from our member companies

"Please call with a 48 hour notice and a section number," **City of Auburn**

"48 hour notification is greatly appreciated by all utilities," **Alltel Telephone**

"Give us more warning, more lead time," **Ashland Pipeline**

"We can all be a little better when it comes to upholding the 48 hour notice," **Amoco Oil Company**

"Please exercise more care when working around CATV lines," **Continental Cablevision/Will County**

"Dig our message, not our pipeline," **A N R Pipeline**

"People in the private sector need to realize that they must also call before they dig," **City of Bethany**

"There is such a thing as CATV lines underground. There needs to be better communication between those companies involved in the locating process," **TCl Cable of Illinois**

"Don't forget to call," **Arco Pipeline Co.**

"We really appreciate you calling," **Village of Enfield**

"Calling JULIE is only part of the locating process," **Digi-Net**

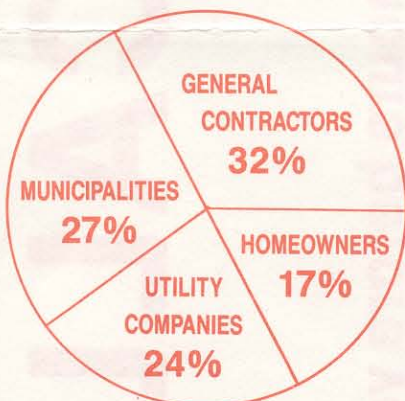
"We encourage you to call JULIE when excavating," **Coles-Moultrie Electric Co-op**

"Be cautious. . . remember to call," **Cobden Municipal Gas System**

"One call does it all," **Consumers Illinois Water Company**

"We need better communication with other utilities when it comes to locating," **Village of Stonington**

CALLER TYPES



CALL OR WRITE FOR YOUR FREE JULIE MATERIALS

- Location Request Forms
- Warning Posters
- Permit Stickers (White)
- Blue Print Stickers (Clear)
- Business Cards
- Fliers/Billing Inserts
- Utility Marking Colors
- Other Ideas?

Please retain back poster and post in a convenient place.

WARNING CALL



Call **48 hours before you dig**
(Excluding Sat., Sun & Holidays)

JULIE 1-800-892-0123

(operates 24 hours a day 365 days a year)

INCLUDE FOLLOWING INFORMATION

- County, City
- Section & ¼ Section No.
- OR
- County, Township, Section & ¼ Section No.
- Callers name and firm
- Firm address
- Can be reached phone no.
- Best time to call
- Location of proposed excavation
- Type and extent of work
- Starting time and date

BEFORE YOU DIG