



JULIE NOTES

The Illinois One-Call System

Vol. 12 - Spring 2000

HB 3238 and SB 1518 Seek to Amend JULIE Law

Identical bill language has been introduced in the Illinois General Assembly this year to amend the Illinois Underground Utility Facilities Damage Prevention Act, known as the JULIE law. The language is the completion of more than a year of meetings organized by the JULIE, Inc. Governmental Affairs Committee to make consensus changes that all involved in utility damage prevention could embrace.

The proposed amendments to the Illinois Underground Utility Facilities Damage Prevention Act would primarily accomplish the following:

- Eliminate unsuccessful civil fine process (county State's Attorney offices) and create administrative penalties levied by field personnel under the jurisdiction of the Illinois Commerce Commission.
- Add important definitions of terms used in current legislation, such as "emergency locate request" and hand excavation in "tolerance zone".
- Allow underground facility owners to locate service laterals connected to their main lines without fear of liability. (Good Samaritan clause)
- Recognize the need for excavators to be reasonable in the size of their utility locate requests and utilities to be reasonable in their staffing levels during peak activity periods. (Reasonable Business Practices clause)
- Protect the not for profit message handling service, JULIE, from liability.
- Create a true "one call" process by daily penalizing all non-participating underground facility operators who do not join by January 1, 2002.

For more information, check out our web site at www.julie1call.com or call the JULIE P.R. Department at (815) 741-5000.

New Characters Help JULIE Spread Damage Prevention Word



Safe "T"



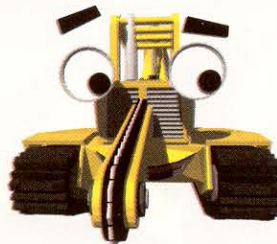
G.A.S.
(Good And Safe)



CLARK CABLE

JULIE has secured the help of seven new cartoon characters to help spread the important messages of "Call Before You Dig" and "Dig Safely" across Illinois. Created by Decatur, IL based Good 'N Safe Productions, LLC, six of the characters represent different utility types served by JULIE and the seventh, "B.H.", represents the excavator. "Each will have their own unique personality and a different piece of the damage prevention message," according to JULIE P.R. Manager Mark Frost.

"We are excited about the future of our educational efforts with these guys on our side!"



BH (Back Hoe)



Fibra O' Flaherty



WARNING: Call Before You Dig!

TOLL FREE 1-800-892-0123

**TWO WORKING DAYS BEFORE YOU DIG (Excluding Saturday, Sunday and Holidays)
OPERATES 24 HOURS/365 DAYS A YEAR**

JULIE covers the entire state of Illinois (except for the city of Chicago, which is covered by The Chicago Utility Alert Network - DIGGER/312-744-7000).

The busiest days are Monday and Wednesday and the busiest times are 8:00 a.m. to 11:00 a.m. and 1:00 p.m. to 4:00 p.m. JULIE encourages you to take advantage of our 24 hours, 365 days a year operation whenever possible.

Unseen but always present are underground pipelines, cables, and other facilities that energy, communications and other companies use to provide services that make for a better standard of living.

Protecting the structural integrity of these systems from damage caused by digging or earth moving is necessary if major disruptions of these vital services are to be avoided. That's why JULIE was formed.

The Illinois One-Call system gives property owners, contractors and excavators a way of contacting owners of underground facilities who are JULIE members.

This locating request information is sent to the JULIE member companies who have facilities in the requested locating area. The caller is informed **WHICH JULIE MEMBER COMPANIES WILL BE NOTIFIED** and also **THAT THE CALLER IS ENCOURAGED TO SEARCH THE AREA FOR THE FACILITIES OF NON-JULIE MEMBERS AND NOTIFY THEM ON THEIR OWN.**

Underground facilities can be damaged or ruptured by a shovel blade or other digging equipment; a small bend or dent can create problems months later. The ramifications of damaged facilities and interrupted service are serious. Loss of natural gas, telephone, water or electricity can leave communities without such vital services as fire, police and medical protection. When damaged, these vital services can endanger property and public safety—they can also be expensive and time consuming to repair.

Did you know...

It is now state law to "Call Before You Dig." The Illinois Underground Utility Facilities Damage Prevention Act went into effect January 1, 1991. The law has two main provisions:

- ▼ **All persons digging are required to call JULIE prior to excavation.**
- ▼ **All owners and/or operators of underground facilities are required to join JULIE and mark the location of their facilities or contact you (either via telecommunication or on-site) if they are not involved.**

If you damage an underground facility, call the owner and/or operator of that facility immediately.

25th Anniversary Year One of Records for Illinois One-Call System



With annual call volume approaching one million, excavators across Illinois continued to follow the message of "Call Before You Dig" in 1999.

"We couldn't have written a better script for our silver anniversary year," according to JULIE Executive Director Mike Alberts. "New call volume records were set only to be broken again, several

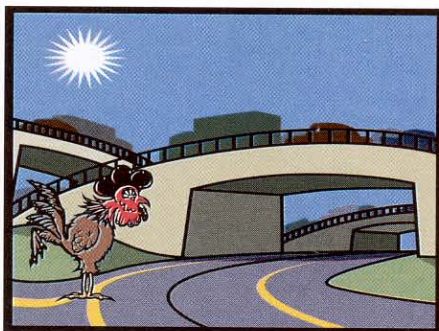
new monthly records were achieved, and a milestone locate request was handled in December," he added.

Call volume increases were experienced in every month but January and December. Individual single day records were also set during the year. On May 10, 1999 JULIE set a single day record of 6,254 locate requests. The growing popularity and continued success of our BRTE program was evidenced by a record 1,146 BRTE requests processed on June 22, 1999. This was approximately 25% of the total volume for that day. Overall, JULIE grew at a rate of 8.8%. More substantial growth rates occurred in far southern Illinois (17.5%) and western Illinois (16.5%).

The year was capped off by the 10 millionth locate request being recorded on December 16th. The call was handled by JULIE operator Julie Yard. (See photo above) Frank Schuemann of Schuemann Eagle Electric contacted JULIE for utility locates for a street light installation project in Aurora.

Heard About The Excavator Who Crossed The Road?

... While this might sound like the start of a great joke, the reality of an excavator expanding the size of their dig site without calling back to JULIE is no laughing matter! "Unfortunately, far too many excavation related utility damages come from excavators who call JULIE, wait the two working days, but then decide to dig in an adjacent area not covered by the original JULIE request," according to JULIE P.R. Manager Mark Frost. He reminds excavators that whenever an excavation project is



expanded to new areas or if utility markings were not completed according to what the excavator had in mind, then a call to JULIE to update or clarify the extent of the work is in order. The best way to avoid confusion, job delays, and unnecessary utility damages is to initially state the "work extent" clearly. Use such phrases as "locate front of property, up to and including both sides of the road" and "locate rear of property, up to and including utility easement."

JULIE MODIFIES DESIGN STAGE/ PLANNING INFORMATION REQUEST PROCESS

As an added service in recent years, JULIE has accepted requests from architects, engineers, and others that are in the planning or design stage of a project. With the growing popularity of this service, this request type has been recently reviewed and modified by the JULIE Board of Director's Operations Committee.

JULIE operators will now process a design stage/planning information request using much of the same information that is provided by the caller for a regular locate request. However, unlike a regular locate request where notification is made to JULIE member locating departments, the caller will instead receive a fax transmission from JULIE that will provide them with JULIE member company engineering contacts. It is the responsibility of the caller to make direct contact with each JULIE member's engineering staff to discuss the project.

Following the direct contact by the caller, members will typically respond in one of three ways, within 14 days of receipt of the notice:

1. An actual field location will be performed at the job site*; **or**
2. Members will provide prints of the location of their buried facilities within the job site*; **or**
3. The caller may send prints of the job site to the members. The members will, in turn, mark existing facilities on these drawings or provide copies of the utility's record information and return them to the caller*.

*Please note that some JULIE member utilities may require a fee for this service.

It should be noted that the member will respond in the manner it deems most appropriate, but callers may, during their phone call to JULIE, request which response method they feel may work best for the given project. For some planning information requests, callers may be requested to view facility owner records at facility owner's office.

This modified request is scheduled to be implemented during May, 2000.

The following **FREE MATERIALS** are available from JULIE. Please indicate the quantity on the line before each item.

- _____ Locate Request Forms (100 forms per pad)
- _____ Excavators Manual
- _____ Color Code Wallet Card
- _____ Vinyl Equipment Sticker
- _____ Bumper Sticker
- _____ Utility Marking Color Magnet
- _____ JULIE Video "Why So Many Questions"
- _____ Direct Ticket Entry Program Information



Please print your mailing information **LEGIBLY** in the enclosed space below. This label will be used to process your free materials request.

Company Name: _____

***UPS Shipping Address:** _____

City/State/Zip Code: _____

Attention Of: _____

***Please circle one:** **Business** or **Residential**

***Please note that we ship free material requests by U.P.S. and they do not deliver to a Post Office Box. Also, we must know if the address we are shipping to is a business or a residence.**

All completed order forms should be mailed to JULIE, Inc.; 3275 Executive Dr., Joliet, IL 60431 or they can be faxed to **(815)741-5958**. JULIE personnel are always available to answer any questions you might have regarding its operation. You can call the Public Relations Office at (815)741-5005 and we will be happy to help you.