



MARCH 2022

THIS IS THE WAY

After experiencing the highest locate request volume in the history of our not-for-profit organization in 2021, JULIE encourages contractors to consider self-service options. When asked about their experiences using [Remote Ticket Entry \(RTE\)](#), contractors highlight several benefits including no on-hold time waiting for a call center agent during peak periods, 24/7 access to the full ticket with map, the helpful “lookup” feature and ease of use. [Click here for additional benefits.](#)

Enter An Online
Request Now

UPCOMING EVENTS

Remote Ticket Entry (RTE) Webinars

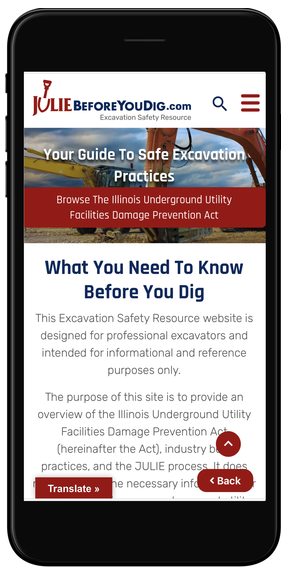
♦March 16 - 1:30P

♦March 30 - 9A

[Register and learn more.](#)

Nearly 67% of locate requests are now entered directly into our system by excavators utilizing one of our online tools on an annual basis. With another busy dig season around the corner, [register for an upcoming, no cost RTE webinar](#) or contact our RTE Support Team at 815-741-5011. If you are a current user and need a refresher course, register and take advantage of these training opportunities.

In addition to RTE, we have two other popular self-service options for excavators looking to save time this spring: [Remark-Extend-View \(REV\)](#) and [E-Request](#). E-Request is designed for a single site, non-emergency locate request. Both require no training and can be accessed 24/7.



NEW RESOURCE OFFERS MANY BENEFITS

Since its launch earlier this year, we have received rave reviews from members and contractors about our new web-based and mobile-friendly [Excavation Safety Resource](#). This helpful resource contains more information than previously available in the excavator handbook with several additional benefits including updates that can be made at any time, a Spanish language version and 24/7 availability and searchable content. We encourage you to save the resource to the home screen on your smartphone for easy access.

We also added a new feature to our website, www.JULIEbeforeyoudig.com. Simply click translate (located in the lower, left hand corner) when you go to the site for a Spanish language version. [Click here for frequently asked questions.](#)

WORKING TOWARD A COMMON GOAL

Damage prevention is a shared responsibility. [JULIE's Damage Prevention Managers](#) are available to assist you with the planning of projects and to mediate discussions to help you avoid potential injuries and costly delays. On-site and online safety training programs are available for your crews. In addition, [click here for contact information for locating issues and emergencies](#) for several member companies.

The Illinois Commerce Commission (ICC) is responsible for violations of the [Illinois Underground Utility Facilities Damage Prevention Act](#). It receives violation reports, determines if a violation occurred and assesses penalties with maximums ranging from \$1,000 to \$5,000 per violation. [Learn more about the process.](#)



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