



APRIL 2022

Enter An Online
Request 24/7



EVERY PROJECT. EVERY TIME.

Nationwide, an underground utility line is damaged every few minutes. JULIE helps prevent these damages by being Illinois' free notification service to contact for safer digging.

Did you know utility lines—electric, gas, communications, water and more—are buried on your property? Don't be THAT neighbor. Any time you're planting, building, adding or fixing anything outdoors, [contact JULIE before you dig](#). Every project. Every

time.

Removing a tree or shrub? Replacing a fence post? Even if you have notified JULIE in the past or are digging only a few inches down, you always need to contact JULIE to protect your family, your neighbor and yourself. Online or over the phone, JULIE's request system is available 24 hours a day, 7 days a week. [Examples of projects that require notification to JULIE first](#).

April is Safe Digging Month. If you are visiting your local garden or home improvement center this weekend (or any weekend), notify JULIE no later than Wednesday at 4p. For planning purposes, at least two business days' notice is required. [Click here to conveniently enter your own online locate request any time](#). This is a free service.

PROTECT YOUR FAMILY

You may be surprised by what's buried in your yard. Even if you think you know where the underground utility lines are located, you must [notify JULIE](#) for every project, every time. This includes so-called "small" projects like planting a new garden, installing a mailbox post or planting a tree.

If you hire a company to do the work, confirm that someone notified JULIE first. If a contractor tells you that the work can be started the next day or there is no need to contact JULIE, [do not allow work to begin until the lines are marked](#) and there has been at least two days' notice. Common excuses include "I know where the utility lines are buried.", "I am not digging that deep." and "It's not in an area that needs marking." [This is a free service and there is no reason to take a chance](#).



JULIE BEFORE YOU DIG

JULIE's [E-Request](#) self-service program is a fast and convenient choice to enter a request that is available 24/7. Be prepared with basic information, including the contact name, address, phone number and email; the location; the start date and time; type and extent of work involved; and whether the area has been outlined with white paint, stakes or flags.

While failing to notify JULIE of an upcoming digging project is the top source of underground utility line damage, failing to maintain clearance-or digging too close to the markings—is another major contributor to accidents. [Learn more about working safely in the tolerance zone](#).

Different color flags and paint illustrate the approximate location of where utility lines are buried. [Read about what those different little flags mean in your yard](#). JULIE personnel do not perform locating or marking services. Utilities are only required to mark the lines that they own, not [privately installed or owned lines](#) such as electric and gas lines to a garage or workshop, sprinkler systems and ornamental lighting. [Click here for frequently asked questions](#).



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