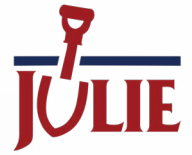


HOW TO

Manually Post a Positive Response



To access the Positive Response system, you'll need a username and password. If you haven't set one up yet, visit <https://www.illinois1call.com/form-for-positive-response/> to request access and receive your login credentials.

Step 1 Go to **JULIEbeforeyoudig.com** and scroll to the bottom of the page and select Post a Positive Response.

ABOUT JULIE

JULIE works to prevent damage to Illinois underground utilities by connecting homeowners and professional excavators with member utility companies via our free and easy facility notification center.

[Submit Online Request](#)

[Post a Positive Response](#)

[Newtin Login](#)

[Contact](#)

Step 2 You will be directed to the systems log in screen, where you will be prompted to put in your username and password. Then select, sign-in.

Sign in

<https://newtin.julie1call.com>

Username

Password

[Cancel](#) [Sign In](#)

Step 3 Once logged in, you'll see the "Due" dashboard which shows a list of open locate requests containing your utility. Choose a ticket from the list to post a response, or

Positive Response									
Ticket								Due	
Tickets Due									
Filter									
Ticket #	Priority	Resp Due	Type	Category	Member	County	Place	Street	
A250572237	NORM	05/13/2025 23:59:59	UPDT	LREQ	CHAND	WILL	TROY	152	
A250843168	NORM	05/13/2025 23:59:59	UPDT	LREQ	CHAND	WILL	CHANNANON CIT	26400 W BLUEBELL CT	
A250843225	NORM	05/13/2025 23:59:59	UPDT	LREQ	CHAND	WILL	CHANNANON CIT	26410 W BLUEBELL CT	
A250920385	NORM	05/13/2025 23:59:59	UPDT	LREQ	CHAND	GRUNDY	CHANNANON CIT	26655 W EAMES ST	
A251054125	EMER	05/13/2025 23:59:59	2NDR	LREQ	CHAND	WILL	CHANNANON CIT	25960 W SANDY KNOLL DR	
A251151526	NORM	05/13/2025 23:59:59	RMT	LREQ	CHAND	GRUNDY	MINOOKA CIT	1500 S SADDLEBROOK LN	
A251152695	EMER	05/13/2025 23:59:59	2NDR	LREQ	CHAND	WILL	CHANNANON CIT	25211 W TOWN CENTER CIR	
A251153040	NORM	05/13/2025 23:59:59	NEW	LREQ	CHAND	WILL	CHANNANON CIT	21923 W AMOCO RD	
A251153547	NORM	05/13/2025 23:59:59	NEW	LREQ	CHAND	GRUNDY	MINOOKA CIT	S RIDGE RD	
A251153560	NORM	05/13/2025 23:59:59	NEW	LREQ	CHAND	GRUNDY	MINOOKA CIT	S RIDGE RD	
A251153568	NORM	05/13/2025 23:59:59	NEW	LREQ	CHAND	GRUNDY	MINOOKA CIT	S RIDGE RD	
A251151099	NORM	05/13/2025 23:59:59	NEW	LREQ	CHAND	WILL	CHANNANON CIT	23022 S PATRICIA LN	
A25115177	NORM	05/13/2025 23:59:59	NEW	LREQ	CHAND	WILL	CHANNANON	AMOCO RD	
A251151360	NORM	05/13/2025 23:59:59	NEW	LREQ	CHAND	GRUNDY	CHANNANON CIT	266	
A251152143	NORM	05/13/2025 23:59:59	NEW	LREQ	CHAND	GRUNDY	CHANNANON CIT	26447	
A251152542	NORM	05/13/2025 23:59:59	NEW	LREQ	CHAND	GRUNDY	CHANNANON CIT	26509	
A251153132	NORM	05/13/2025 23:59:59	NEW	LREQ	CHAND	WILL	CHANNANON CIT	22423	
A251153443	NORM	05/13/2025 23:59:59	NEW	LREQ	CHAND	GRUNDY	CHANNANON CIT	26561	
A251153886	NORM	05/13/2025 23:59:59	NEW	LREQ	CHAND	WILL	CHANNANON CIT	24011 S	
A251154792	NORM	05/13/2025 23:59:59	NEW	LREQ	CHAND	GRUNDY	CHANNANON CIT	27465	
A251154912	NORM	05/13/2025 23:59:59	NEW	LREQ	CHAND	GRUNDY	CHANNANON CIT	26505	
A251149983	NORM	05/13/2025 23:59:59	NEW	LREQ	CHAND	GRUNDY	CHANNANON CIT	26460	
A251141448	NORM	05/13/2025 23:59:59	NEW	LREQ	CHAND	GRUNDY	CHANNANON CIT	25155	
A251141468	NORM	05/13/2025 23:59:59	NEW	LREQ	CHAND	GRUNDY	CHANNANON CIT	25165	
A251141629	NORM	05/13/2025 23:59:59	NEW	LREQ	CHAND	GRUNDY	CHANNANON CIT	25816	

To check a specific ticket, select "Ticket" to open the box below. Enter the ticket number and click Submit — this will take you to the detail page for that ticket.

Positive Response

[Ticket](#) [Due](#)

Ticket

Ticket

[Submit](#)

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Step 4

From the dropdown list, select the appropriate code. You can choose a different code for each utility type or use the same code for all, depending on the responses for each utility.

Back

Ticket

A251310205

Priority

NORM

Type

NEW

Category

LREQ

Work Type

FLAGPOLE INSTALL OR REPLACE

County

GRUNDY

Place

CHANNAHAN CIT

Street

25659 S FOLEY CT

Responses

Member(s)

☒ CHAN0A - STREET LIGHT

☒ CHAN0A - SEWER SANITARY

☒ CHAN0A - SEWER STORM

☒ CHAN0A - WATER

Response

20 MARKED

URL

10 NO CONFLICT / CLEAR

Comment

20 MARKED

Attachment

30 UNABLE TO MARK (DO NOT DIG)

Respond

50 LOCATOR AND EXCAVATOR AGREED TO A DOCUMENTED ...

Responses

60 WATCH AND PROTECT

Member Re

90 EXCAVATION COMPLETED PRIOR TO DIG START DATE

Back

Refresh

Step 5

Once you have posted all of your responses, dates and times will be displayed to document your post along with any comments or attachments.

Positive Response

Back

Ticket

X252100181

Priority

NORM

Type

NEW

Category

LREQ

Work Type

INSTALLING SEWER AND WATER

County

GRUNDY

Place

CHANNAHAN CIT

Street

WESTWIND DR

Responses

Member(s)

☐ CHAN0A - STREET LIGHT

☐ CHAN0A - SEWER SANITARY

☐ CHAN0A - SEWER STORM

☐ CHAN0A - WATER

Response

10 NO CONFLICT / CLEAR

URL

Comment

Attachment

Choose Files No file chosen

Respond

Responses and Attachments

Member	Response	Responded	Comment	URL	Attachment(s)
CHAN0A - SLTG	30 - UNABLE TO MARK (DO NOT DIG)	2025-07-29 15:02:00	PLEASE CONTACT CALL CENTER AREA IS FLOODED UNABLE TO MARK		Screenshot 2024-12-10 131242.png
CHAN0A - STWS	10 - NO CONFLICT / CLEAR	2025-07-29 15:00:00			
CHAN0A - SANS	10 - NO CONFLICT / CLEAR	2025-07-29 15:00:00			
CHAN0A - WATR	20 - MARKED	2025-07-29 14:59:02			

Back

Refresh