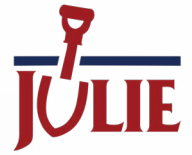


HOW TO

Manually Post a Positive Response



To access the Positive Response system, you'll need a username and password. If you haven't set one up yet, visit <https://www.illinois1call.com/form-for-positive-response/> to request access and receive your login credentials.

Step 1 Go to **JULIEbeforeyoudig.com** and scroll to the bottom of the page and select Post a Positive Response.

ABOUT JULIE

JULIE works to prevent damage to Illinois underground utilities by connecting homeowners and professional excavators with member utility companies via our free and easy facility notification center.

[Submit Online Request](#)

[Post a Positive Response](#)

[Newtin Login](#)

[Contact](#)

Step 2 You will be directed to the systems log in screen, where you will be prompted to put in your username and password. Then select, sign-in.

Sign in

<https://newtin.julie1call.com>

Username

Password

[Cancel](#) [Sign In](#)

Step 3 Once logged in, you'll see the "Due" dashboard which shows a list of open locate requests containing your utility. Choose a ticket from the list to post a response, or

Positive Response									
Ticket								Due	
Tickets Due									
Filter									
Ticket #	Priority	Resp Due	Type	Category	Member	County	Place	Street	
A250572237	NORM	05/13/2025 23:59:59	UPDT	LREQ	CHANDIA	WILL	TROY	152	
A250843168	NORM	05/13/2025 23:59:59	UPDT	LREQ	CHANDIA	WILL	CHANNANON CIT	26400 W BLUEBELL CT	
A250843225	NORM	05/13/2025 23:59:59	UPDT	LREQ	CHANDIA	WILL	CHANNANON CIT	26410 W BLUEBELL CT	
A250920385	NORM	05/13/2025 23:59:59	UPDT	LREQ	CHANDIA	GRUNDY	CHANNANON CIT	26655 W EAMES ST	
A251054125	EMER	05/13/2025 23:59:59	2NDR	LREQ	CHANDIA	WILL	CHANNANON CIT	25960 W SANDY KNOLL DR	
A25115126	NORM	05/13/2025 23:59:59	RMT	LREQ	CHANDIA	GRUNDY	MINOOKA CIT	1500 S SADDLEBROOK LN	
A251126895	EMER	05/13/2025 23:59:59	2NDR	LREQ	CHANDIA	WILL	CHANNANON CIT	25211 W TOWN CENTER CIR	
A251130440	NORM	05/13/2025 23:59:59	NEW	LREQ	CHANDIA	WILL	CHANNANON CIT	21923 W AMOCO RD	
A251136547	NORM	05/13/2025 23:59:59	NEW	LREQ	CHANDIA	GRUNDY	MINOOKA CIT	S RIDGE RD	
A251136560	NORM	05/13/2025 23:59:59	NEW	LREQ	CHANDIA	GRUNDY	MINOOKA CIT	S RIDGE RD	
A251136568	NORM	05/13/2025 23:59:59	NEW	LREQ	CHANDIA	GRUNDY	MINOOKA CIT	S RIDGE RD	
A251131099	NORM	05/13/2025 23:59:59	NEW	LREQ	CHANDIA	WILL	CHANNANON CIT	23022 S PATRICIA LN	
A25113177	NORM	05/13/2025 23:59:59	NEW	LREQ	CHANDIA	WILL	CHANNANON	AMOCO RD	
A251131360	NORM	05/13/2025 23:59:59	NEW	LREQ	CHANDIA	GRUNDY	CHANNANON CIT	266	
A251132143	NORM	05/13/2025 23:59:59	NEW	LREQ	CHANDIA	GRUNDY	CHANNANON CIT	26447	
A251132542	NORM	05/13/2025 23:59:59	NEW	LREQ	CHANDIA	GRUNDY	CHANNANON CIT	26509	
A251133132	NORM	05/13/2025 23:59:59	NEW	LREQ	CHANDIA	WILL	CHANNANON CIT	22423	
A251133443	NORM	05/13/2025 23:59:59	NEW	LREQ	CHANDIA	GRUNDY	CHANNANON CIT	26561	
A251133896	NORM	05/13/2025 23:59:59	NEW	LREQ	CHANDIA	WILL	CHANNANON CIT	24011 S	
A251134792	NORM	05/13/2025 23:59:59	NEW	LREQ	CHANDIA	GRUNDY	CHANNANON CIT	27465	
A251134912	NORM	05/13/2025 23:59:59	NEW	LREQ	CHANDIA	GRUNDY	CHANNANON CIT	26505	
A251140983	NORM	05/13/2025 23:59:59	NEW	LREQ	CHANDIA	GRUNDY	CHANNANON CIT	26460	
A251141448	NORM	05/13/2025 23:59:59	NEW	LREQ	CHANDIA	GRUNDY	CHANNANON CIT	25155	
A251141468	NORM	05/13/2025 23:59:59	NEW	LREQ	CHANDIA	GRUNDY	CHANNANON CIT	25165	
A251141629	NORM	05/13/2025 23:59:59	NEW	LREQ	CHANDIA	GRUNDY	CHANNANON CIT	25816	

To check a specific ticket, select "Ticket" to open the box below. Enter the ticket number and click Submit — this will take you to the detail page for that ticket.

Positive Response

[Ticket](#) [Due](#)

Ticket

Ticket

[Submit](#)

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Step 4

From the dropdown list, select the appropriate code. You can choose a different code for each utility type or use the same code for all, depending on the responses for each utility.

Back

Ticket: A251310205
 Priority: NORM
 Type: NEW
 Category: LREQ
 Work Type: FLAGPOLE INSTALL OR REPLACE
 County: GRUNDY
 Place: CHANNAHON CIT
 Street: 25659 S FOLEY CT

Responses

Member(s):
☒ CHAN0A - STREET LIGHT
☒ CHAN0A - SEWER SANITARY
☒ CHAN0A - SEWER STORM
☒ CHAN0A - WATER

Response: 20 MARKED

URL: 10 NO CONFLICT / CLEAR

Comment: 20 MARKED

Attachment: 30 UNABLE TO MARK (DO NOT DIG) 20 MARKED

Respond: 50 LOCATOR AND EXCAVATOR AGREED TO A DOCUMENTED ...

Responses: 52 LOCATE NOT COMPLETE / NO AGREEMENT REACHED

Member Re: 60 WATCH AND PROTECT

90 EXCAVATION COMPLETED PRIOR TO DIG START DATE

Back Refresh

Step 5

Once you have posted all of your responses, dates and times will be displayed to document your post along with any comments or attachments.

Positive Response

Back

Ticket: X252100181
 Priority: NORM
 Type: NEW
 Category: LREQ
 Work Type: INSTALLING SEWER AND WATER
 County: GRUNDY
 Place: CHANNAHON CIT
 Street: WESTWIND DR

Responses

Member(s):
☒ CHAN0A - STREET LIGHT 10 2025-07-29 15:00:00
☒ CHAN0A - SEWER SANITARY 10 2025-07-29 15:00:00
☒ CHAN0A - SEWER STORM 10 2025-07-29 15:00:00
☒ CHAN0A - WATER 20 2025-07-29 14:59:02

Response: 10 NO CONFLICT / CLEAR

URL:

Comment:

Attachment: Choose Files No file chosen

Respond

Member	Response	Responded	Comment	URL	Attachment(s)
CHAN0A - SLTG	30 - UNABLE TO MARK (DO NOT DIG)	2025-07-29 15:02:00	PLEASE CONTACT CALL CENTER AREA IS FLOODED UNABLE TO MARK		Screenshot 2024-12-10 131242.png
CHAN0A - STWS	10 - NO CONFLICT / CLEAR	2025-07-29 15:00:00			
CHAN0A - SANS	10 - NO CONFLICT / CLEAR	2025-07-29 15:00:00			
CHAN0A - WATR	20 - MARKED	2025-07-29 14:59:02			

Back Refresh