## **Remote Ticket Entry - RTE**



required to use RTE.

Remote Ticket Entry (RTE) is a convenient alternative to calling JULIE, waiting for an agent and having to verbalize your request. Created specifically for professional excavators, this self-service program allows you to enter and submit locate requests anytime from anywhere using a web-based application from any Internet browser.



## **Benefits Of Using Remote Ticket Entry**

- · RTE is fast and easy to use.
- · Submit locate requests anytime from work, home, or your mobile office without delay.
- Enter your own information directly into the locate request form using the same maps and drop-down tools as JULIE agents.
- · Add attachments (photos or maps of the proposed dig area) available exclusively to RTE users.
- Receive your dig number instantly after submitting your request, along with a list of member utility companies that will be notified.
- · Print or save your locate request for your records, to bring to the job site, or as a PDF to email if needed.
- · Submit new requests or extend existing ones for ongoing projects.

• RTE users can also cancel requests if a job will no longer take place or if a correction is needed and a new ticket will be submitted.

- Access previously submitted requests whether entered by you or someone else from your company.
- Best of all, RTE is FREE for all excavators working in Illinois.



illinois1call.com/remote-ticket-entry