JULIE Positive Response Codes

Training Resource Sheet

CODE	DESCRIPTION	EXPLANATION	EMAIL NOTIFICATION
10	No Conflict/Clear *(Final Response)*	Underground utility facilities owned or operated by this member are not in conflict based upon the information provided in the notification. This code can be used for any ticket type including normal, emergency, design stage or joint meet. Example: Facility owner/operator has no underground utility lines at the site as described in the notification. - This is considered a final response.	Notification sent to excavator when all have responded with"No Conflict/ Clear or "Marked". When the excavator receives the notification that all facility owners/operators have responded, they will be allowed to start the project early, according to state law.
20	Marked *(Final Response)*	Underground utility facilities owned or operated by this member at the site of the proposed work have been physically marked. This code may be used for any ticket including normal, emergency or design stage. - This is considered a final response.	Notifications are sent to excavators when all JULIE members on the request have responded with "No Conflict/Clear" or "Marked". When the excavator receives the notification that all facility owners/operators have responded in the manner outlined above, they will be allowed to start the project early, according to state law.
21	Re-Mark Not Needed *(System-generated Response)*	Existing marks are adequate. - System generated response code when an extension or update is requested by the excavator and does NOT need a re-mark. - Any optional locating chosen to be performed by a facility owner/ operator or its subcontractor, based upon receipt of Code 21, should be documented in the Positive Response system within one day from finishing the optional locating.	
23	Reporting of an Exposed / Damaged Facility *(System-generated Response)*	Used for ticket types: Exposed or Damaged. - System generated response code when an exposed or damaged notification is requested by the excavator.	
30	Unable to Mark (DO NOT DIG) *(Interim Response)*	Underground utility facilities could not be marked. **Comments/Notes required.** (*Examples:* No access due to locked gate, dog/animal present, unclear or inaccurate location information, weather, unclear where to mark, etc.) - The facility owners/operators should attempt to contact te excavator to arrange access. - This is considered an interim response and should be updated with a No Conflict/Clear (10), Marked (20), Locate Request Canceled (40), Locator and Excavator Agreed to a Documented Alternate Response Agreement (50) response after contact is established with the excavator. - Depending on the reason, a re-transmit or new JULIE notification may be required.	Immediate notification to the excavator.

Final Response *Interim Response* *System-generated Response*

CODE	DESCRIPTION	EXPLANATION	EMAIL NOTIFICATION
40	Locate Request Canceled **(Initiated only by the excavator through the JULIE Call Center)** *(System-generated Response)*	The excavator has canceled the notification request. - System generated response code after the excavator cancels the notification.	
50	Locator and excavator agreed to a documented alternate locating schedule *(Interim Response)*	Code 50 shall be used when a locator for a facility owner/operator has contacted the excavator, and the excavator has mutually agreed to an alternate marking schedule. **Comments required from utility.** - This is considered an interim response and should be updated with a No Conflict/Clear (10) or Marked (20) response after contact is established with the excavator and the facility owner/operator's locator has marked the site by the mutually agreed upon date and time. - Add point of contact, phone number, comments and attachments.	Immediate notification to the excavator.
51	Circumstances Beyond Reasonable Control (BRC) A request made to JULIE member and/or their excavation subcontractor from the underground utility facility owner/operator for additional time due to Circumstances Beyond the Reasonable Control (BRC) *(Interim Response)*	(Up to) two additional days' advance notice may be requested, one time, by a facility owner/operator for completion of an alternate marking schedule, according to state law. - This is considered an interim response and should be updated with a No Conflict/Clear (10), Marked (20), or Alternate Response Agreement (50) response after contact is established with the excavator. - Only applies to JULIE member companies or those working on behalf of a JULIE member company when an area has been designated as BRC and their initial advance request is less than 4 days, not including the day of the call. - Per JULIE Policy Resolution #24-03, a JULIE member excavator and/or its excavation subcontractor who fails to respond to a Code 51 request by 12 noon on the last advance notice day before the dig start date, will cause automatic acceptance of code 51. - Per JULIE Policy Resolution #24-03, a facility owner/operator or its representative who fails to enter Code 51 before 4pm on the 1st advance notice day prior to the dig start date and time will be expected to honor the legal dig start date and time.	Immediate notification to the excavator.

Final Response *Interim Response* *System-generated Response*

CODE	DESCRIPTION	EXPLANATION	EMAIL NOTIFICATION
52	Locate Not Complete / No Agreement Reached *(Interim Response)*	The notification request could not be completed as the facility owner/operator or its locator were unable to reach an agreement with the excavator. Additional communication with the excavator is required. **Comments/Notes required.** - This is considered an interim response and should be updated with a No Conflict (10) or Marked (20) response after contact is established with the excavator.	Immediate notification to the excavator.
60	Watch and Protect *(Interim Response)*	High priority line or critical facility is in notification area. Communication with the underground utility facility owner/operator is required prior to excavation to determine if watch and protect is required. - This is considered an interim response and should be updated with a No Conflict (10) or Marked (20) response after contact is established with the excavator, locating is completed, and/or watch and protect is scheduled.	Immediate notification to the excavator.
70	Joint Meet – Accepted *(Final Response)*	Meeting request is accepted at the stated date and time. - This code can only be used on Joint Meet tickets.	
71	Joint Meet – Conflict *(Final Response)*	The proposed meeting is in conflict and the facility owner/operator is unable to meet at the scheduled time. The underground utility facility owner/operator shall attempt to contact the excavator. - This code can only be used on Joint Meet tickets.	Immediate notification to the excavator.
72	Joint Meet Request – Completed *(Final Response)*	The meeting has taken place. - This code can only be used on Joint Meet tickets. - The meeting attendance, minutes, agreed to schedule "maps, plans, etc." are attached to this positive response record for future reference by all. **Comments/Notes/Documentation: Facility owner/operator may upload meeting notes.**	
73	Joint Meet Request – Excavator Absent *(Final Response)*	Used by a facility owner/operator to report when an excavator does not attend a Joint Meet that the excavator scheduled.	Immediate notification to the excavator.

Final Response *Interim Response* *System-generated Response*

CODE	DESCRIPTION	EXPLANATION	EMAIL NOTIFICATION
80	Planning Design Information Request - Documents Provided *(Final Response)*	Planning Design Notice – Installation records, maps, and/or other documents have been provided. - This code can only be used on Planning Design Notice tickets.	
90	Excavation Completed Prior to Dig Start Date *(Final Response)*	The facility owner/operator or its representatives has deemed the excavation to have been completed prior to the legal dig start date or alternate marking schedule.	Immediate notification to the excavator.
850	Accepted code 50 *(System-generated Response)*	A system-generated response code when code 50 (Alternate Response Agreement) is accepted by the excavator.	Immediate notification to the facility owner/operator.
851	Accepted code 51 *(System-generated Response)*	A system-generated response code when code 51 (Beyond Reasonable Control - BRC) is accepted by the excavator.	Immediate notification to the facility owner/operator.
950	Declined code 50 *(System-generated Response)*	A system-generated response code when code 50 (Alternate Response Agreement) is declined by the excavator.	Immediate notification to the facility owner/operator.
951	Declined code 51 *(System-generated Response)*	A system-generated response code when code 51 (Beyond Reasonable Control - BRC) is declined by the excavator.	Immediate notification to the facility owner/operator.
999	No Response *(System-generated Response)*	A system-generated response code when no response is received from the facility owner/operator prior to the response due date.	

Final Response *Interim Response* *System-generated Response*